


**CAN WE GET ALONG?
QUALITY, RISK, AND PATIENT
SAFETY**

CLIENT NAME
DATE, 2005
LOCATION

CLIENT NAME




NOT GETTING ALONG

QUALITY "YO RISK MANAGER, WE OWN IT, NOT YOU!"

PATIENT SAFETY "THE PATIENT SAFETY COMMITTEE SAW IT AS A 'NEAR MISS,' NOT A POTENTIAL COMPENSATORY EVENT."


RISK MANAGEMENT "OUR DEFENSE COUNSEL IS LIVID. HE SAYS YOU YOU BLEW OUR DEFENSE!"

CLIENT NAME



A COMMON UNDERSTANDING


RM STRATEGY: EDUCATION



- GOVERNANCE
- SENIOR LEADERSHIP
- DEPARTMENT HEADS
- LINE MANAGERS
- STAFF

- ✓ USES OF DATA
- ✓ COMMUNICATION
- ✓ ANALYSIS
- ✓ FOLLOW-UP

CLIENT NAME



CLIENT NAME